

TRANSPORTATION FAQS

Bus Route Categories

The bus routes are available on our website, where they are divided into categories: (https://www.hfhighschool.org/resources/buses)

- 1st Period / E-Period Routes: Those students who have a first period class (commonly known as an E-period class) will ride into school in the morning on these routes. The routes are indicated by the letters from the alphabet to clearly delineate students on an E-Period route.
- 2nd Period (AM): If students begin classes 2nd Period, they will ride into school in the morning on these routes. These routes are indicated by numbers.
- **3 P.M. After-School Routes:** The PM Bus route number is the only route number that is printed on your ID. It will match the AM bus stop and/or route in your area. That will be the route that you take home daily. Listed below is where to find your bus route information on your ID. If you have an ID that has "NA" in the bus field, you are considered a walker to school or other transportation has been arranged.
- Late Start Dates: On late start dates, all students (E-period & 2nd period) will ride into school in the morning using the Late Start route schedule.
- You will find this link along with the other bus routes at this link: https://www.hfhighschool.org/resources/buses

Contacts

Homewood-Flossmoor High School Transportation Department (708) 335-5520

> Kickert Bus Company 708–758–4740



Students can find their designated bus route on their student ID. Virtual IDs can be accessed under "My Virtual ID" in the Info Dynamics app at <u>Infos.HF.233.org</u>.

Q: How do I find my bus route information?

A: If you are new to H-F, please click the "Locating My Bus Route & Stop" link on the bus page. For returning students, please click your city and find your bus route number in blue.

- The YELLOW COLUMNS indicate E-Period / 1st Period bus routes & bus times.
- The GREEN COLUMNS indicate the 2nd Period route numbers & bus times.
- The BLUE COLUMNS indicate the Late Start Bus Routes & bus times and the after-school route numbers.

Q: Where does the bus drop off and pick up? How will they know what bus to board to get home?

A: In the morning, the E-period and 2nd Period morning routes will drop students at the south building first (door # 1), then travel to the north building (atrium). In the afternoon, all students will board the bus at the south building (door # 1). When determining the morning bus stop closest to your home; look for the same (or similar) bus stop on the afternoon bus routes. Please pay attention to the route number on your ID, as it will be the same route that your student will use to return home in the afternoon. If you have an ID that has "NA" in the bus field, you are considered a walker to school.

Q: My bus route is blank on my ID. What should I do?

A: Please email Candice Hall at challehf233.org or call (708) 335-5520.

Q: Am I able to pay for transportation for my student to get to and from school?

A: Due to the nationwide driver shortage, we will not be providing paid transportation services at this time.

Q: I have a student in after-school activities and one in sports. Are there buses available?

A: Yes. There are 4 p.m. buses for activities and 6 p.m. buses for athletics. Coaches and activity sponsors will be hole punching the IDs. Students will NOT be permitted on these routes if their IDs are not punched. Buses pick up at Door #12 of the South Building and at the atrium of the North Building.

Q: I left a personal item on the bus. Who do I contact to retrieve my item?

A: You may contact Kickert School Bus Company at (708) 758–4740. Provide as much detail as you can regarding the item and the bus you rode (i.e., AM or PM bus route, field trip bus, etc.)

Q: I think the bus missed my stop. Who do I contact?

A: You may contact Kickert School Bus Company at (708) 758–4740 or the H–F Transportation Office at (708) 335–5520.

Q: What should we do when the bus is late?

MORNING BUSES: If your bus has not arrived after 15 minutes of the bus pick up time, please contact Kickert School Bus Company at 708–758–4740 or the H-F Transportation Department at 708–335–5520. When the district is made aware of bus routes that will be late arriving to school from the bus company, notification will be sent to parents via phone, text and/or email. Students will not be penalized with a tardy for late buses.

AFTER-SCHOOL BUSES: There will be instances where buses will be late arriving to H-F after school. For convenience, we have the following TV monitors (sample shown below) at the following locations, where students may look up the estimated time of arrival for their school bus:

- · South Building Security Desk
- South Building Cafeteria
- South Building Outside of Library

A bus will always be provided to transport students home. If the delay will be significant, we will provide students a pass to board the 4 p.m. Activity / Athletic buses during the regular school year. These particular bus routes load students at the South Building Door #12 and North Building Atrium.



Q: Who do I contact if I have additional questions?

A: You will contact Candice Hall, H-F Transportation & Logistics Coordinator at (708) 335–5520. The office hours are Mondays — Fridays, 7:30 a.m. — 4 p.m.